



Shamrock Pet Resort Grooming Contract

Current Vaccinations/Veterinary Information: By signing this contract, owners verify their dog(s) is current on rabies, distemper, leptospirosis and bordetella vaccinations. Proof of vaccinations is required before or at the time of the groom.

Fleas: If fleas are present during the grooming process, owners will be charged an additional fee to properly treat your dog while in our facility.

Health, Medical Problems and Senior Pets: Grooming procedures can sometimes be stressful, especially for senior or ill pets. Grooming can also expose hidden medical problems or aggravate a current one during or after the groom. Because these pets have a greater chance of injury, these pets will be groomed for cleanliness and comfort. In the best interest of your pet this contract will give Shamrock Pet Resort permission to obtain immediate veterinary treatment for your pet should it be deemed necessary. We will do our best to contact you first and then have our Sauk Prairie Small Animal Hospital veterinarian's exam your pet. It is agreed that all expenses of veterinary care will be covered by the pet's owner upon signing this contract.

Mat Removal: Pets with matted coats need extra attention during their grooming session. Mats left in a dog's coat will only grow tighter and can strangle the dog's skin or eventually tear it open. Shamrock Pet Resort does not wish to cause serious or undue stress to your dog and will not continually de-mat your dog. Mats can be very difficult to remove and may require the pet to be shaved. We believe in comfort over vanity. We will do our best to remove mats but not at the expense of your dog experiencing pain or discomfort. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Torn skin from mats can also harbor maggots. There will be an additional de-mating charge. Prevention is the best defense against matting by scheduling regular grooming appointments.

Accidents: There is always the possibility that an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible injuries could occur including cuts, nicks, scratches, quicking of nails, etc. Every effort will be made to ensure your pet is groomed as safely as possible. If an accident occurs, our veterinarians will provide an exam and provide the medical attention that is needed. If medical attention is required, it is the owner's responsibility to cover the cost upon signing this contract.

Aggressive or Dangerous Dogs: Owners must inform Shamrock Pet Resort if your dog bites, has bitten or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the dog and the groomer. Shamrock Pet Resort reserves the right to refuse/stop services for such pets at any time before or during the grooming process and charge a handling fee for aggressive dogs in addition to the regular grooming charge. Owners should understand that all bites will be reported to the local authorities as required by law.

Photography Consent: Owner gives consent for pet to be photographed and authorized for Shamrock Pet Resort, its employees and authorized representatives to use, produce, publish, transmit, distribute and display the said photographs in Shamrock Pet Resorts display, advertisement, website or other material for promotional purposes. Images are the property of Shamrock Pet Resort. The use of images remains loyalty free indefinitely on a voluntary basis and is not considered work for hire.

By signing this contract, you (or your Agent) agree to hold Shamrock Pet Resort, employees, and owners harmless from any damage, loss or claim arising from any condition of the undersigned pet, whether known or unknow to Shamrock Pet Resort. It is also further understood and agreed that the terms of this contract can change at any time, without notice, and will overwrite all the previously signed contracts.

Signature: _____ Date: _____

Print Name: _____